

Behavioral Health - Telehealth Patient Navigator

Desert Senita Community Health Center is seeking an organized and motivated person to join our team as a Behavioral Health Technician (BHT). Desert Senita Community Health Center is a Federally Qualified Community Health Center (FQHC) with 2 sites: Ajo and Arizona City.

The ideal candidate will have the following education and experience:

- High School Diploma or GED
- Experience with, or a desire to learn how to, forms of electronic communication platforms
- Must have a very positive attitude and be confident socially to communicate effectively with a wide variety of people
- Have basic computer skills and experience with Microsoft Office
- Good verbal and written English, bilingual (English and Spanish) preferred.

The ideal candidate will perform the following tasks under the supervision of the Director of Behavioral Health:

- This BHT position will receive training to:
 - Set and manage the schedules of our BH telehealth providers for our Ajo site:
 - Log-in and maintain our telehealth platforms
 - Escort patients back and forth to their telehealth sessions from our lobby
 - Gain knowledge in how to patients stay on track with their medications
- This BHT position will receive training to assist Behavioral Health staff by scheduling and tracking intakes and appointments
 - Become knowledgeable in the use of our Electronic Health Record
 - Manage the incoming requests for services within the department
 - Become trained in outreach activities for BH patients
 - Work in coordination with our telehealth services/staff in Arizona City
 - Other duties as assigned.

For questions, please contact Human Resources at HR@desertsenita.org.

To apply, complete and submit our online application and upload your cover letter and resume at www.desertsenita.org.

As a condition of employment, DSCHC employees are required to qualify for an Arizona Level One Fingerprint Clearance Card

Desert Senita Community Health Center (DSCHC) will recruit, hire, train, and promote persons in all job titles without regard to age, color, disability, gender (including gender identity), marital status, national origin, race, religion, sex, sexual orientation, veteran status, or other status protected by applicable law. In addition, all personnel actions such as compensation, promotion, demotion, benefits, transfers, staff reductions, terminations, reinstatement and rehire, company-sponsored training, education and tuition assistance, and social and recreational programs will be administered in accordance with the principles of equal employment opportunity.