

Clinical Risk Manager

Desert Senita Community Healthcare is seeking a Clinical Risk Manager to join our team. Desert Senita Community Healthcare is a Federally Qualified Community Health Center (FQHC), with two (2) sites in Ajo and Arizona City.

The ideal candidate will have the following education and experience:

- Proven management ability and experience including a thorough understanding of quality improvement (QI) processes, tools, and techniques; quality measurement and reporting; root cause analysis and preventive risk management strategies; accrediting bodies' standards; and state and federal regulations.
- Bachelor's degree required with master's preparation and risk management certification highly desirable. Clinical background desirable.
- Experience with standard Microsoft Office or related products required and experience in database management and systems development desired.
- Knowledge of Risk Information Management Systems (RIMS).
- Completion of ECRI Risk Management Levels 1-4 Recognition; Certificates are required;
- Current CPR certification is required.

The ideal candidate will also possess the following knowledge, skills, and abilities:

1. High-energy, organized, persistent, and creative individual with strong communications, interpersonal, and systems thinking skills.
2. Proactively evaluate areas of organizational risk based on internal assessment and external benchmarking and implement strategies and policies that promote patient and staff safety.
3. Promote the occurrence reporting process including trending and reporting of results, identification of problem-prone areas, and facilitation of prevention initiatives.
4. Direct the investigation of all potentially compensable events (preventable adverse events).
5. Lead the review of serious occurrences requiring root-cause analysis or failure mode and effects analysis. Disseminate lessons learned and process improvement plans.
6. Meet regularly with leadership to provide detailed reports on all serious incidents, claims, and risk-related issues.
7. Respond to sentinel events and other serious occurrences and provide expert advice on the management and reporting of such events to administrative and clinical leadership and staff.
8. Conduct immediate/appropriate response to any serious occurrence/complaint representing actual or potential patient, visitor, or employee injury. Monitor and take subsequent actions to ensure learning, compliance, and documentation
9. Analyze all statistical reports and advisories that identify risk management and patient safety patterns and trends for leadership.

10. Ensure maximum protection from discovery of all claims/potential claims materials. Coordinate claims investigation and legal defense processes.
11. Serve as liaison to external regulatory agencies for purposes of patient and physician reporting, event investigation, and response.
12. Keep up to date with new and revised state and federal regulations and statutes related to hospitals and patient care. Review and evaluate related policies and procedures and recommend revisions as needed. Create new policies for approval, as needed.
13. Actively participate in a variety of committees as assigned.
14. Annually evaluate risk management and patient safety program for improvement opportunities.
15. Ability to function effectively, independently, and efficiently in a stressful and dynamic work environment.

For questions, please contact HR at HR@desertsenita.org.

To apply, complete and submit our online application and upload your cover letter and resume at www.desertsenita.org

Desert Senita Community Health Center (DSCHC) will recruit, hire, train, and promote persons in all job titles without regard to age, color, disability, gender (including gender identity), marital status, national origin, race, religion, sex, sexual orientation, veteran status, or other status protected by applicable law. In addition, all personnel actions such as compensation, promotion, demotion, benefits, transfers, staff reductions, terminations, reinstatement and rehire, company-sponsored training, education and tuition assistance, and social and recreational programs will be administered in accordance with the principles of equal employment opportunity.